

Rules of use

OHWA Hostel Minowa Station (which will be referred to in the rest of this document as “this hostel”) opened on April 1st 2024.

To ensure the safety and relaxation of all our guests we kindly ask everyone to cooperate with the rules that can be found below.

If any guest refuses to cooperate and break these rules, according to the Article 7.1 of the Accommodation contract this hostel reserves the right to refuse to let the guest stay in this hostel. Moreover if the fact that the guest refused to abide by these rules result in an accident this hostel will not take responsibility.

1. About fire safety

The whole building that hosts this hostel is non-smoking. If you wish to smoke, please do so outside in the designated smoking area.

2. About the guests' personal items

Forgotten items or anything left in the guest room or anywhere in the hostel after check out will be dealt with according to Japanese law.

3. About this hostel

- About the internet

We cannot guarantee that the Wi-Fi will always be operational. Please understand that there are times you may not be able to use it depending on the guest's own device or the number of guests using it.

This hostel will not do tech support on any device owned by the guest.

The guest is asked to personally attend to the security of their device.

- About the use of this hostel

Front desk is open from 7 in the morning to 10 at night. If you wish to check in or check out outside of these hours, please contact us in advance.

Showers are available at all times.

The Sky Lounge at the 8th floor is only usable by the guest from check in time to the time of their check out.

4. About the guests' movements

Only registered guests can go in and out of this hostel freely.

Please cooperate by separating any garbage you might create during your stay.

The front door will be locked after 10 at night. Please do not create any disturbance for the neighborhood after this time.

5. About responsibility

This hostel will not take responsibility for any trouble between guests that might happen during their stay. Please resolve the matter between yourselves.

6. About rentals (linen included)

This hostel will not take responsibility for anything that might happen to the guest because of something that was lent to the guest.

If something happens to any item that was lent to the guest such as theft of brokerage, this hostel will ask the guest to compensate for the damage.

7. Other forbidden activities

- Causing a disturbance to other guests such as loud speaking, loud music, loud singing or trying to cause a fight.
 - Letting someone else in without the explicit permission of this hostel.
 - Using pictures taken in this hostel commercially without permission.
 - Taking out or using equipment (other than rental equipment) from the public space.
- ※If any item is taken out of the public space, a penalty fee may be charged or accommodation may be denied.

8. About personal informations

Using the name OHWA Hostel Minowa Station is strictly prohibited.

This hostel has received a governmental license to operate as a hostel.

The guest personal information registered at the time of use will be protected in accordance with Japanese Personal Information Protection Law, and will not be disclosed, transferred, or sold to any third party.

However, exceptions are made in the following cases

- When disclosure is required by law or by a competent government agency.
- When the customer has given prior consent to disclosure.

The photographs, text and design used in the website and social media pages operated by this hostel are the property of this hostel and may not be used without permission.

This hostel reserves the right to change these Terms of Use without prior notice as notice is not required by law.

9. Cleaning will be done by male staff, please be understanding.